Vanguards in the new care models

Brief overview of the new vanguards

The new care model vanguards are a key element within the Five Year Forward View, which is a partnership between NHS England, the Care Quality Commission, Health Education England, Monitor, the NHS Trust Development Authority, Public Health England and the National Institute for Health and Care Excellence.

You can find out more about vanguards from the RAISE briefing: “The Vanguards and the New Models of Care A whistle-stop tour” from RAISE. See also “New Models of Care: what the VCS needs to know” – Involve Yorkshire & Humber.


The Forward View into Action: New Care Models: Support for the Vanguards: This directory outlines the support currently available from the Five Year Forward View arm’s length bodies and some of the voluntary sector strategic partners. It has been put together as a forerunner for a wider directory of support for the vanguards, which will enable them to meet the six principles in the empowering patients and communities’ domain. The vanguards asked for help to understand what support is currently available, to show them in one place where they can obtain support and highlight any gaps they have.

British Medical Association (BMA) – integration and regional reconfiguration
It gives an overview of what’s happening in each region, including London along with a list and links to all the national programmes including:

- New care models ‘vanguard’ sites
- The success regime
- Devolution of health and social care
- The prime minister’s GP access fund (formerly known as the prime minister’s challenge fund)
- Special measures
- Integrated Personal Commissioning (IPC) (see also LVSC short paper on IPC)
- Integrated care pioneers (see also LVSC paper on Integrated Pioneers in London)

Any service reconfigurations taking place outside of these national programmes will not be included.

The six principles for new care models

The Forward View into Action: New Care Models: update and initial support – July 2015 (section: 4.2) states the importance of “Fully harnessing the energy of patients, local people and diverse communities requires a new model of partnership. In order to support this new relationship, the Five Year Forward View People and Communities Board, working with patients, the voluntary sector and vanguards, has set out six principles for new care models”:

- Care and support is person-centred: personalised, coordinating and empowering
- Services are created in partnership with patients and diverse communities
- There is a focus on reducing health inequalities
- Carers are supported
- Voluntary, community and social enterprise sectors are key enablers
• Volunteering and social action are key enablers

LVSC will endeavour to find out if and how the vanguards are incorporating and embedding these principles into their strategies and workplans and help ensure they are regularly reviewed and monitored. If you are a VCSE organisation seeking to work in partnership with a vanguard you can use these principles to strengthen equal co-production, influence & voice between the vanguards and the VCSE.

The London vanguards

• Multispecialty community providers – moving specialist care out of hospitals into the community

Tower Hamlets Integrated Provider Partnership (THIPP):

The Vanguard is Tower Hamlets Integrated Provider Partnership and will cover 270,000 people. It is made up of a collaboration of partners that include Tower Hamlets GP Care Group Community Interest Company (representing primary care); Barts Health NHS Trust (the local acute and community health services trust); East London NHS Foundation Trust (local mental health trust) and London Borough of Tower Hamlets (local council and social care). A patient in Tower Hamlets will benefit from having straightforward easy to access health and social care services and a positive patient experience.

- Guide on Integrated care in Tower Hamlets
- The journey so far
- See THIPP tweets, including visual minutes from their Expo
- Integrated care update

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LVSC’s role
LVSC has met with the Programme Director of the THIPP (who has now left). We have shared information and will keep in touch to explore how we can best share good practice including ways of progressing further VCSE engagement and co-production. THIPP has committed to produce a short paper for LVSC to share with the VCSE sector. LVSC will also share good practice case studies around integration and co-production and look into developing a possible learning event in 2016.

• Enhanced health in care homes – offering older people better, joined up health, care and rehabilitation services

Sutton Care Home vanguard (Sutton CCG)

Sutton Homes of Care covers a registered GP population of 180,000 and 27 GP practices. The Vanguard application has been made in partnership with London Borough of Sutton, AgeUK Sutton, the Alzheimer’s Society, Epsom & St. Helier Hospitals NHS Trust, South West London & St. George’s Mental Health Trust and Sutton and Merton Community Services (the Community division of the Royal Marsden). The Vanguard site will develop a care home provider network to support training across local care homes, and a new model of health and social care locally, which will include tele-health and expanded in-reach services, providing the right care at the right time where patients need it.

- Improving care home safety and quality
- Their enhanced care model
- Sutton Care Home Forum which includes training materials and minutes
LGSC’s role
We have had a fruitful discussion with the Sutton Care Home vanguard. In terms of working with the VCSE, they are working in partnership with Alzheimer’s Society and Sutton Age UK. We discussed how the wider VCSE sector can become involved especially small community organisations, including those that support the most marginalised communities in Sutton. We agreed to co-produce a case study in the New Year and agreed to look at a possible learning workshop or related event in 2016.

• Urgent and emergency care – new approaches to improve the coordination of services and reduce pressure on A&E departments

North East Urgent Care Network- Barking and Dagenham, Havering and Redbridge System Resilience Group

NELFT - the community and mental health services provider, and local councils across the three London boroughs won national backing for their joint urgent and emergency care Vanguard application.

NELFT part of SRG Vanguard success

Barking and Dagenham, Havering and Redbridge System Resilience Group (SRG) aims to create a simplified, streamlined urgent care system delivering intelligent, responsive urgent care for 750,000 residents in the most challenged health economy in the country. The SRG believes there is a need to do things differently and that patients are confused by the many and various urgent and emergency care services available to them – A&E, walk-in centre, urgent care centre, GPs, pharmacists, out of hours services. Becoming a UEC Vanguard will support the SRG in its ambition to streamline these points of access to just three – supported by a smart digital platform that will recognise patients and personalise the help they get as soon as they get in contact.

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LVSC will endeavour to find more about the vanguard and how the councils for voluntary services (CVSS) and the wider VCSE are engaged and have been involved in the process of setting up the vanguard.

• Acute care collaboration vanguard sites

They can be divided into: Multi Hospital Chains (Royal Free); Multisite Speciality Franchises (National Orthopaedic) and Accountable Clinical Networks.

More information can be found on the NHS England website

Four hospital vanguards have involvement from trusts across UCLPartners, meaning that patients in this region are likely to be the first to benefit from the innovative improvements in care. The new vanguards are designed to spread excellence in hospital services and management across multiple geographies. The trusts will receive financial and practical support, and learning from their experience will be used by other areas in coming years.
Moorfields Eye Hospital NHS Foundation Trust aims to identify the best approach to establishing and sustaining a chain of services and to produce a toolkit which can be used to roll out service level chains regardless of the specialty to benefit patients in other parts of the NHS. In addition to analysing the best approach for a successful chain of services, the trust will also explore the opportunities and risks associated with running an extended network of eye services, based on increasing the number of Moorfields satellite sites and widening the trust’s geographic reach.

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The Royal Free London NHS Foundation Trust plans to become the heart of a group that other organisations will want to collaborate with. The trust is considering options including buddy ing, merging specific office functions and other innovative models such as joint clinical and corporate ventures. The key benefits of this approach are that it would reduce the variation patients can experience in care, increase efficiency and can be delivered at reduced cost to the healthcare economy. Potential partners will be identified as the proposal is.

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The Royal National Orthopaedic Hospital has also been selected as a partner in the National Orthopaedic Alliance vanguard to develop a UK-wide franchise or chain of orthopaedic providers to deliver outstanding and consistent care in more areas. The partners will explore formal ways of collaborating more closely as well as the possibility of delivering exemplar orthopaedic services on a franchise model across England. The work will include developing a single common model for NHS franchising that can be picked up by any speciality; to implement best practice; to identify ways of expanding across a wider geography; and to ensure that scale brings with it stronger local patient and community involvement.

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Along with the Royal Marsden NHS Foundation Trust and the Manchester Cancer, UCLH (University College London Hospitals NHS Foundation Trust) has formed a joint Cancer Vanguard (Accountable Clinical Network for Cancer – ACNC) that will aim to enhance and expand the existing cancer networks, such as London Cancer and Manchester Cancer, to give patients earlier diagnosis and reduce variations in the quality and cost of care.

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LVSC aims to utilise its strategic partnership with UCLPartners to explore ways of linking up the acute care vanguards and helping to ensure that the VCSE is effectively engaged and involved. We already have a working relationship with London Cancer.

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LVSC

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